



UDC GO PRO TERMS AND CONDITIONS

1. Refund and Insurance policy

For GoPro bookings and multiple course packages;

- a) After the program has commenced no reimbursements can be made under any circumstances. Also a package/program booked cannot be changed/transferred to a different program or course once started. We honour and schedule everything offered and communicated to you, and schedule staffing, materials and our training accordingly and a commitment needs to be honoured and respected by all parties involved. However should sickness or other special circumstances force a candidate to withdraw from the program then they can join the next scheduled course at no extra charge (at the discretion of the management).
- b) It is recommended that trip/travel insurance is carried for cases when the courses cannot be rescheduled. DAN Americas offer trip/travel insurance though please check terms/conditions. Refunds will only be issued in cases of family emergency, bereavement or medical emergencies (only certain illnesses and not injuries). Certificates will need to be produced for refunds to be issued and will only be paid for courses not yet started. If a refund is issued and the package is not completed, then all previous discounts applied to courses will not be valid and the individual course rates will be charged. All refunds will be less a \$400 booking deposit and bank fees, and any pre-week dives will be charged at the full rate.
- c) No refunds on equipment or training will be issued when a client has purchased the GoPro 'Head to Toe' equipment package that requires the client to complete up to Instructor training. Instead, the courses will be rescheduled at the client's convenience.
- d) Dive accident insurance is mandatory, and we recommend DAN Insurance for this. Please check conditions of insurance and DAN have different policies for and different regional coverage (DAN Americas, DAN Europe, DAN Asia Pacific etc). Utila Dive Centre is not responsible for any costs or treatment needed as a result of diving activities. You may also be required to pay for any medical treatment in advance and have your insurer reimburse you. Please hand in a copy of your insurance certificate for dive accidents upon arrival.

2. Participation in the Dive Operator's Reef Tax Scheme is compulsory for everyone diving at Utila Dive Center (UDC). This tax includes a contribution to conservation, the community and to the hyperbaric chamber facility.

3. Strict depth limits are applied to all divers as follows:

- Open Water Divers: 18m / 60 feet
- Advanced divers certified after June 1998: 30m / 100 feet
- Divemasters: 30m / 100 feet
- Advanced divers certified before June 1998 and PADI Deep Divers: 40m / 130 feet

UDC reserves the right to remove diving privileges to any diver who exceeds depth limits and/or follows unsafe diving practices.

4. A refresher/tune up is required for divers who have been inactive for the following periods of time:



- less than 20 logged dives and inactive for 6 months or more
- less than 50 logged dives and inactive for 1 year or more
- less than 100 logged dives and inactive for 2 years or more

5. The use of drugs or alcohol before diving is strictly prohibited and anyone who arrives for class or fun dives under the influence or incapacitated will not be allowed to dive.

6. Collecting shells, corals, sea fans or any living or dead organisms from the reef is strictly prohibited by Honduran law. Please do not collect or touch anything and respect the reef and the environment.

7. In the event of a large game encounter, should you choose to enter the water (this is not required) there is a minimum fee to be paid directly to the Captain upon return to the Dive Center, as follows: 300lps for Whalesharks, 300lps for Pilot Whales and 200lps for Dolphins.

8. UDC and the Mango Inn are exempt from liability for accidents or injuries occurring on the premises of either the dive shop or hotel. Please be careful as this is often a slippery and wet environment.

9. UDC and the Mango Inn are not responsible for any damage, loss or theft of any personal items. Both the Hotel and UDC provide lockers, where we advise that personal items are kept. UDC and the Mango Inn reserve the right to open at any time any locker that is not labelled with a name, or suspected to have perishable items or substances stored.

10. UDC and the Mango Inn are not responsible for dive equipment stored in their facilities as the service is offered in good faith.

11. By the beginning of his/her course, each Go Pro student is required to have his/her own:

- Dive computer and/or dive watch
- Surface marker buoy
- Compass
- Fins, mask and snorkel
- Wetsuit
- Dive Light

12. All other dive equipment can be included in the course but customers are fully responsible for any UDC gear they use and will be charged full replacement cost for any equipment lost or damaged. Please ensure equipment is logged in and out and taken care of. Replacement costs are as follows: weights \$4/pound, mask \$30 (prescription \$80), weight belt \$10, BCD \$300, regulator \$300, fins \$30, wetsuit \$100, snorkel \$5, watch \$30, compass \$75

13. There is a \$50 service charge for any regulator rinsed without the dust cap.

14. Unlimited diving is included in packages containing Divemaster and MSDT. Should customers repeatedly turn up late or not at all UDC reserves the right to remove this offer. Prior to starting a:

- Divemaster course - fun dives, or dives required to get to 40 logged dives, are charged at \$7 per tank.
- IDC / MSDT Program – 2 days of guided dives @ \$7 per tank are required



For any dive cancellations for these guided dives, the office must be notified before 5.30pm on the day prior to the dive trip or the dives will be charged

15. Course schedules are offered in good faith. The management reserves the right to delay the start of a course and is not responsible for delays due to weather conditions or any other unexpected situations that may arise.

16. Courses are scheduled so they can be finished in the number of days allocated. Should a student miss either a classroom or water session, he or she will have to reimburse the instructor at the rate of \$20 per classroom session and \$35 per water session. The session will be made up at the instructor's convenience.

17. Should a candidate need to change their time frame please consult with the GoPro staff (DM mentor or IDC Staff) prior to making any plans in order to assess the feasibility of completing the training in the proposed time frame. UDC staff will do their utmost to accommodate time changes but cannot guarantee completion on last minute notice.

18. Full payment for all GoPro Packages must be completed 1 week in advance of arrival and prior to the start of any programs or dives.

19. There is a 4% bank fee applied to any payments made with a credit/debit card. Charges can be made in Lempira or US Dollars depending on the credit card issuer and using the most current dive center exchange rate, which is subject to change at any time without notice. There is a 6% transaction fee for any payments made via PayPal.

20. Dorm room nights at the Mango Inn are included in good faith and the number of nights included is dependent on the package bought by the client. Any additional nights at the Mango Inn are subject to availability and will be charged in full, and rates are subject to change at any time without previous notice.

21. The GoPro package is a 'Development' program. Please be open-minded and display a professional attitude and demeanour during the program and be flexible to change.

22. UDC and the Mango Inn reserve the right to use any photos or video, taken at our facilities or from our boats, for marketing and advertising purposes including, but not limited to, social media, print, online ads etc.

By enrolling on this course, I accept all the above terms and conditions and will carry out dive accident and trip insurance to cover any unforeseen circumstances as this is a non-refundable program/package.

Thank you very much for your understanding and reviewing all terms and conditions. If you have any questions please do not hesitate to ask our staff.